

Public Service Company of New
Hampshire
Docket No. 11-216

Data Request OCA-01

Dated: 10/28/2011
Q-OCA-004
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ORIGINAL	
N.H.P.U.C. Case No.	DA 11-216
Exhibit No.	#5
Witness	S Hall - F White
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Witness: Stephen R. Hall
Request from: Office of Consumer Advocate

Question:
Please explain why the Alternative Default Energy (ADE) Service Rate will not be available to customers other than those in the GV, LG and B rate classes.

Response:
There are two primary reason why PSNH is making Rate ADE available only to larger customers.

First, the vast majority of migrated energy sales is attributable to migration of larger customers. Second, there will be programming changes required to implement Rate ADE and possibly some manual effort (at least initially) to track the number of months customers have remaining on their term of service under Rate ADE. PSNH's larger customer are billed under a different billing system than its smaller customers, and programming changes are easier to implement under that billing system. Moreover, because of the potential need for manual effort for tracking, it would be administratively burdensome to track remaining service terms for a large number of customers.

Therefore, PSNH is limiting the availability of Rate ADE to its largest customer classes.